

ABM Precisions (Nuneaton) Limited

What does our "Quality Policy" mean to us?



This is **OUR policy** and we must each accept ownership if we are to be successful both now and in the future. We will review the policy regularly to ensure it reflects the business needs.



Team working is essential. Co-operation and **communication** between functions creates the right environment for success and future growth.

What we Produce?



Who are our customers?

- > Meggitt Aerospace Ltd
- > Rolls - Royce Plc
- > ITP Group
- > Nasmyth Group
- > Sigma Precision Components (UK) Ltd

Internal Customers

- > The next operation in our process

Core Values Mission & Quality Policy Statement

Quality Policy Scope – Machining of precision components to customer specifications.

OUR COMPANY Policy is to create a safe working environment that focuses on a Total Quality Philosophy.

OUR management systems are based on ISO 9001 and AS9100 Drive **CONTINUOUS IMPROVEMENT** in all our business activities as this is considered to be essential in achieving this aim. All areas of the business are included (Manufacturing, Logistics, Cost Management, Safety, Environmental etc.)

Ensure all our employees understand our products are sometimes used in **SAFETY CRITICAL** applications and all employees will be informed of this during the induction process.

Provide for a **HIGHLY TRAINED** and motivated workforce and encourage employees to work **CLOSELY IN TEAMS** to achieve this aim.

Mission Objectives

- To understand our **CUSTOMERS NEEDS** and expectations
- To **CONTINUOUSLY IMPROVE** our products and services.
- To achieve **ZERO DEFECTS**
- To be **BEST IN CLASS** for our chosen product ranges.
- To **TRAIN** and develop a competent, efficient and team oriented workforce
- To promote open and effective **COMMUNICATION** throughout the workforce
- To achieve and maintain a **COST EFFECTIVE** and profitable product
- To promote customer satisfaction throughout the **ENTIRE LIFE CYCLE** of the product

Ian Woods
Managing Director

Pete Russell
Quality Manager

Continual improvement activities will be actively pursued. Small improvements every day make a big difference.



Highly trained means that you are able to perform the tasks asked of you with both confidence and skill And your training needs identified.



Effective teamwork and communication will ensure we become **best in class**. We must strive to be better than the competition. To stand still is to fall behind.



We must maintain a **cost effective** product to retain our business. Your **suggestions** do matter and are valued.



Why Zero Defects ?

What would life be like if 99.9 % were good enough?



1 Hour of unsafe drinking water every 6 weeks.



2 Unsafe plane landings at Heathrow every day.